

FIG. 1 - AGENT RESUME TABLE

FIG. 2

A	0	0	0	0	0	0	0	1	1	1	1	1	1	1	1
B	0	0	0	0	1	1	1	0	0	0	0	0	1	1	1
C	0	0	1	1	0	0	1	1	0	0	1	1	0	1	1
D	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0
													X	X	X

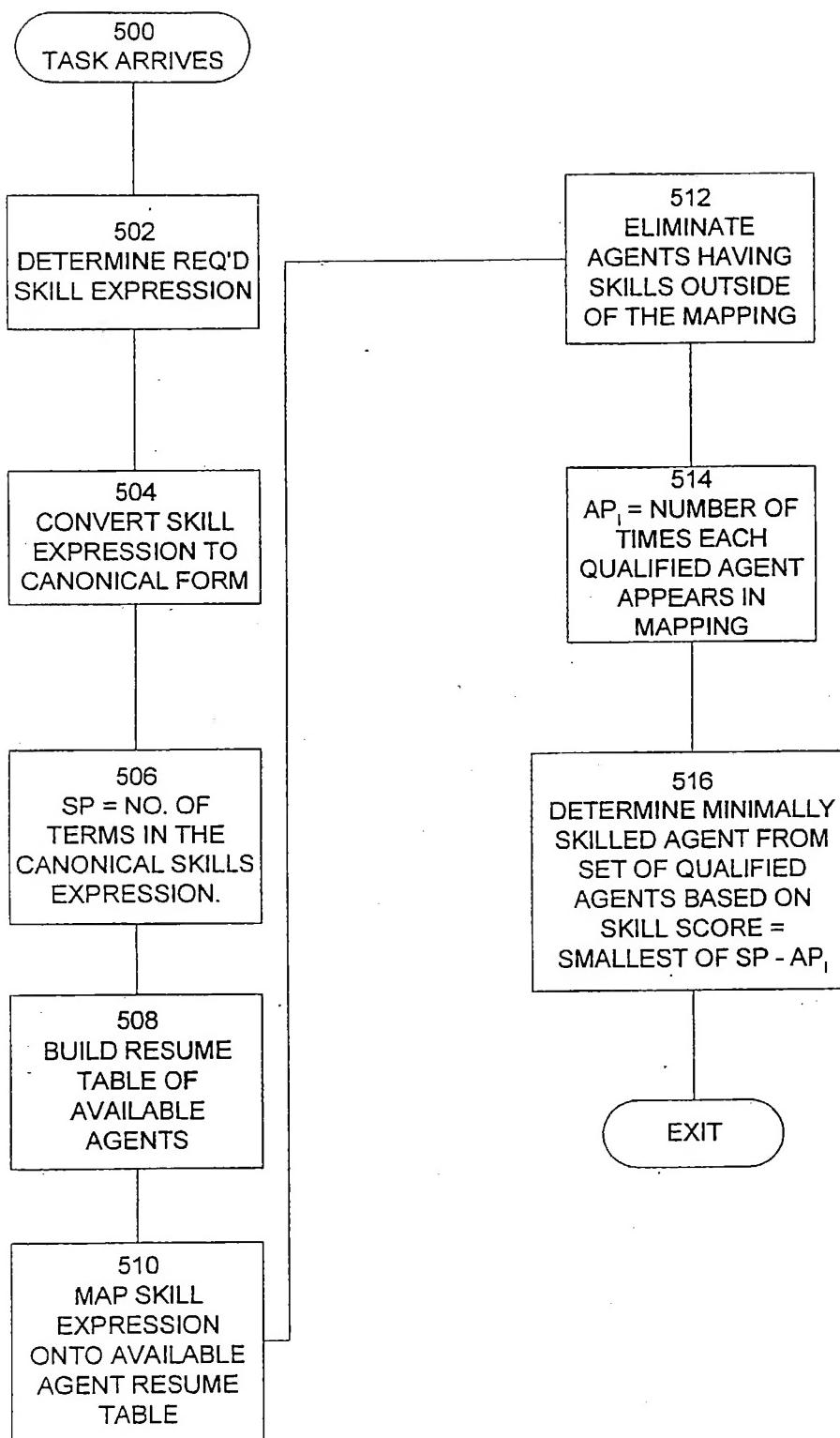
FIG.3

A	0	0	0	0	0	0	0	1	1	1	1	1	1	1	1
B	0	0	0	0	1	1	1	0	0	0	1	1	1	1	1
C	0	0	1	1	0	0	1	1	0	0	1	1	0	1	1
D	0	1	0	1	0	1	0	1	0	1	0	1	0	1	1
													X A8	X A7	X

FIG.4 - AGENT PROFICIENCIES

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FIG. 5



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FIG. 6

